

PAYNEHAM MAUSOLEUM



'A Blessed Home for Eternal R.I.P'

Dear Client

Flower Policy –2020

Please be advised of the following, to assist families honour their loved ones in the mausoleum.

1. For up to the first 3 (three) months after an entombment, a table near the crypt will be provided for multiple fresh flower arrangements.
2. After 3 (three) months, and only on 'Special Days' (**Birthdays, Yearly Anniversary of decease and Mothers/Father's Day**), families can ring and book the day before during office hours on **8431 3684. Only one Flower Pot Holder or Pedestal per family.**
3. Of the following to be placed next to their loved one's crypt;
 - Level 1 – 3 Flower Pot Holder
 - Level 4 and above, a Pedestal.Only fresh flowers in a **cardboard container, with the "Oasis" base, (the green sponge material for absorbing water)** may be placed in the Mausoleum. Please call and book the day before during office hours.
In case of a significant date or occasion please feel free to contact our staff and we will try our best to fulfil your request.
4. The following items will be **removed immediately** without notice;
 - Flowers or flower containers left on the ground
 - Metal, glass or ceramic vases
 - Cards, souvenirs, etc. taped to the crypt wall or attached to lamps and vases. (These items should be placed in the flower container).
 - Flower containers full of water (Mausoleums staff water the flowers each day, so there is no need for families to water flowers)
 - Flowers containing Tiger Lilies
 - Native everlasting plants or Live plants
 - **Any flower arrangement which does not comply with this Policy, left on the floor or on the chairs will be removed without any notice.**

Unfortunately, we have discovered that clients who have not booked a Pedestal or Flower Pot Holder on special day's permitted, have taken a Pedestal or Flower Pot Holder booked for somebody else. **In future clients who take a stand booked for someone else will have their privileges to bring the fresh flowers into the Mausoleum, revoked.**

Items left in the mausoleum, becomes the property of the mausoleum and will not be held in storage.

This policy may be subject to change without notice.

Thank you for your co-operation

Mausoleum Management